Licensing Instructions

Customer ID

Customer ID is a unique value used to identify the licenses associated with your account. This page shows you how to find your Customer ID to activate your B2W Software products.

Steps to get your Customer ID

1. Log into the B2W Community Portal.
2. Click the profile icon at the top right of the screen and select **My Account**.
3. Under the **Licensed Product Group** section, Group Names appear on the left with their corresponding B2W Activation IDs (Customer ID) on the right. There may be multiple Licensed Product Groups if you have multiple locations with different sets of license counts.
4. Copy your B2W Activation ID (Customer ID) associated with the desired Licensed Product Group.
5. Return to the B2W Installation Wizard and paste your Customer ID into the appropriate field.

Environment Type

Environment Type specifies the type of environment you are activating. By doing this, you can use the same Customer ID for each activation. For example, if you have both a Production and a Testing environment/server for a product, you can use the same Customer ID to activate both environments. Licenses must be activated for the specified environment type before use. Contact B2W Support to request activation for non-production environment types.

To select an Environment Type, click the dropdown menu on the **B2W Installation Wizard** under Customer ID and select an option.

Below are the supported environment types:

- Production
- Testing
- QA
- Migration
- Internal
- Development
- Training

B2W Support Contact

Email: Support@b2wsoftware.com
Phone: (888) 390.8822